

# **Anticipating Disruptive Change in Real World Complex Systems With Futures Research**

**Annual meeting of the Society for  
Chaos Theory in Psychology & Life Sciences (SCTPLS)**

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# Workshop Overview

- Introduction
- Historical background & references
- Methodological underpinnings & relevant concepts of “futures research”
- Anticipation of disruptive surprises in real world, complex systems
- Illustrative exercise and/or participative discussion
- Conclusion and full references

# Who are you?

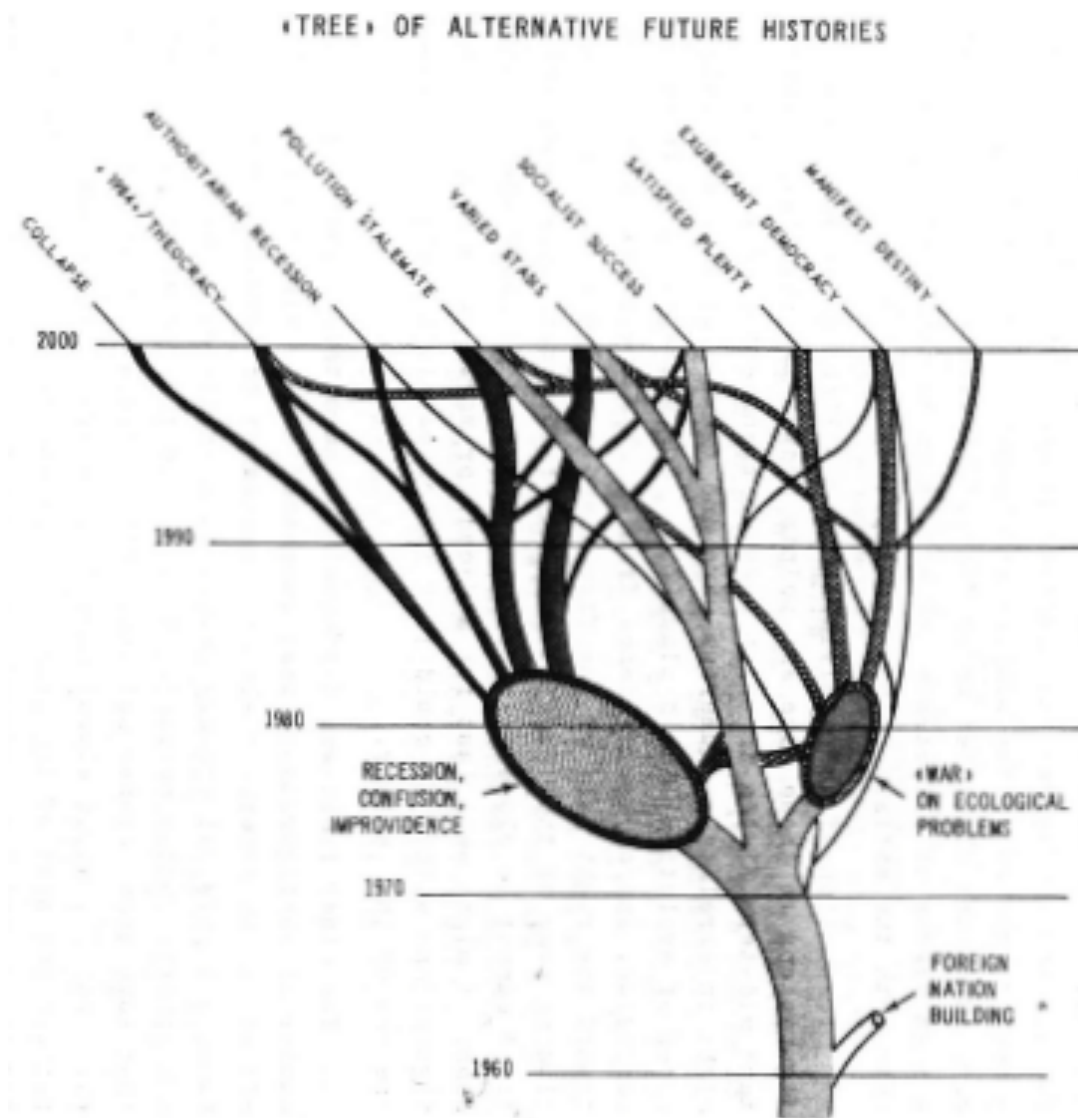
## Why are you here?

- Theoreticians – wanting to know enough methodological details about futures research to envision how to use it in your work
- Practitioners – more interested in what the future looks like to futurists, and how this may impact your work
- Just have a good time exploring some new ideas without getting too technical

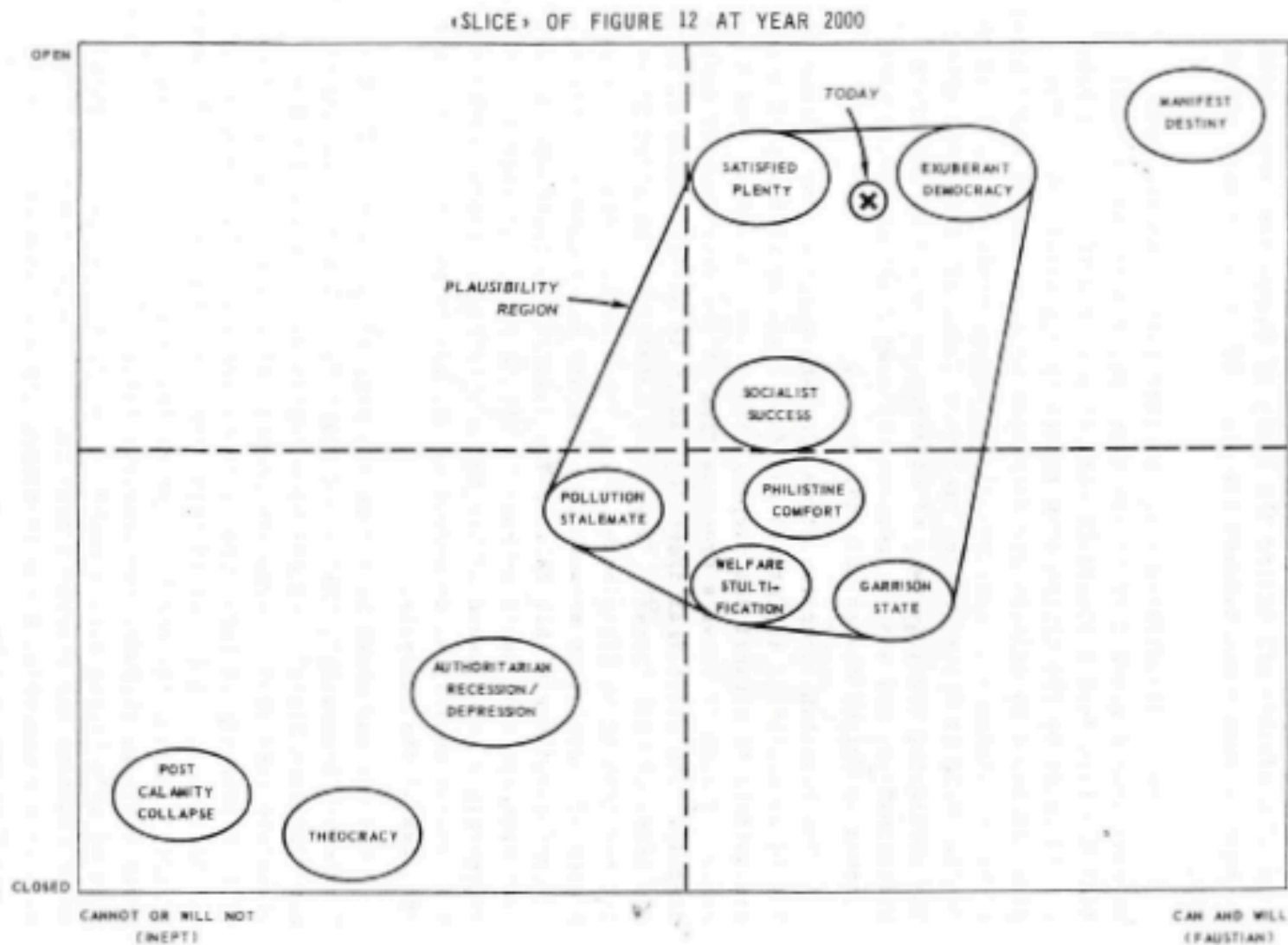
# Relevant Concepts

- Plausible & Probable vs. Preferable Futures
- Predictive vs. Alternative Futures Forecasting & Scenarios
- Directional vs. Strategic Planning
- Emerging “STEEP” Trends, Issue Identification and Impact Assessment
- Anticipation of Disruptive Surprises (“Wild Cards”)
- Rational Analysis ~ Intuitive Visioning

# Historical Background

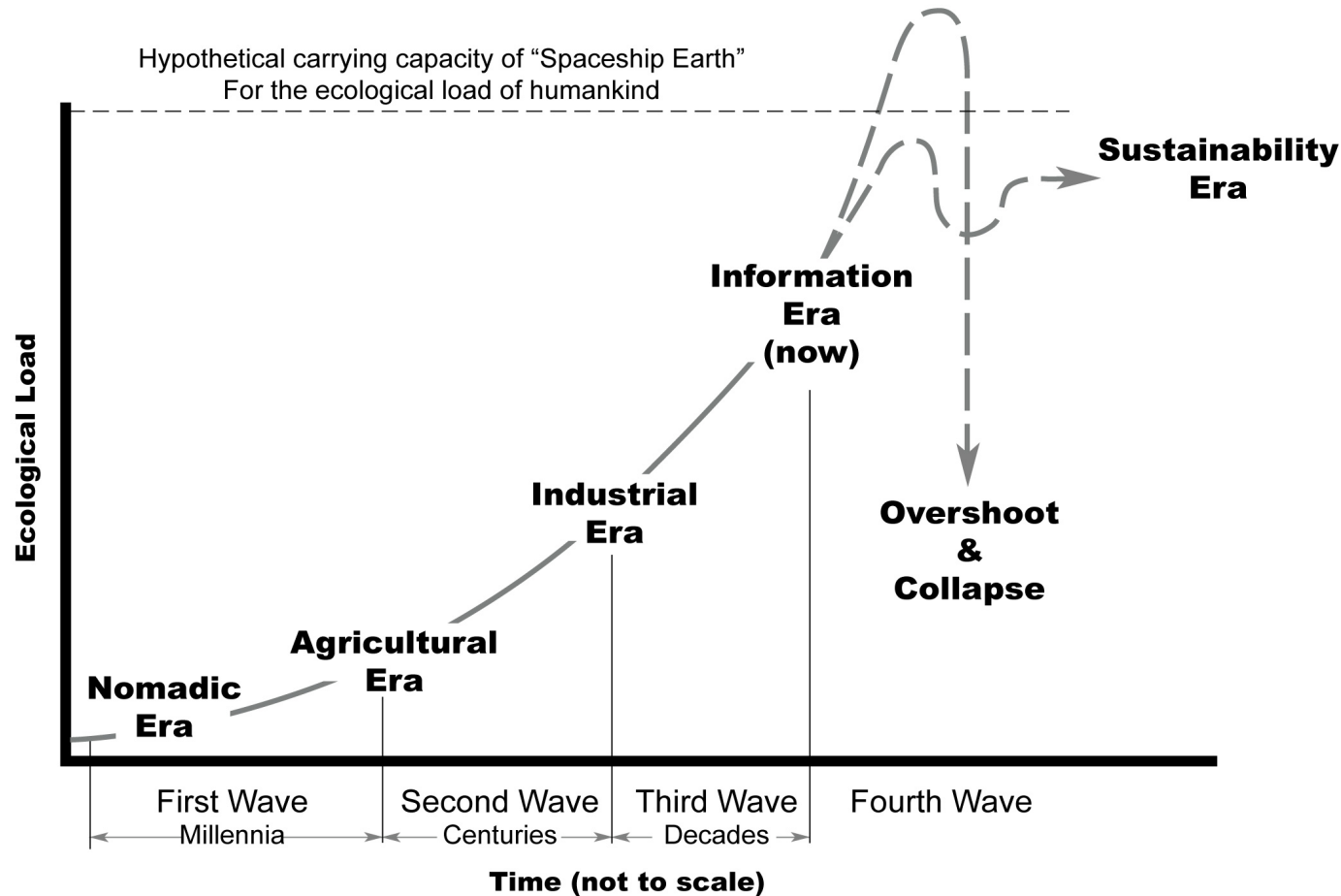


Source: Harman, Markley & Rhyne, SRI (1973)



Source Harman, Markley & Rhyne, SRI (1973)

# Disruptive Overshooting of Carrying Capacity?



Source: Oliver Markley, "The Future of SpaceShip Earth" (1995)



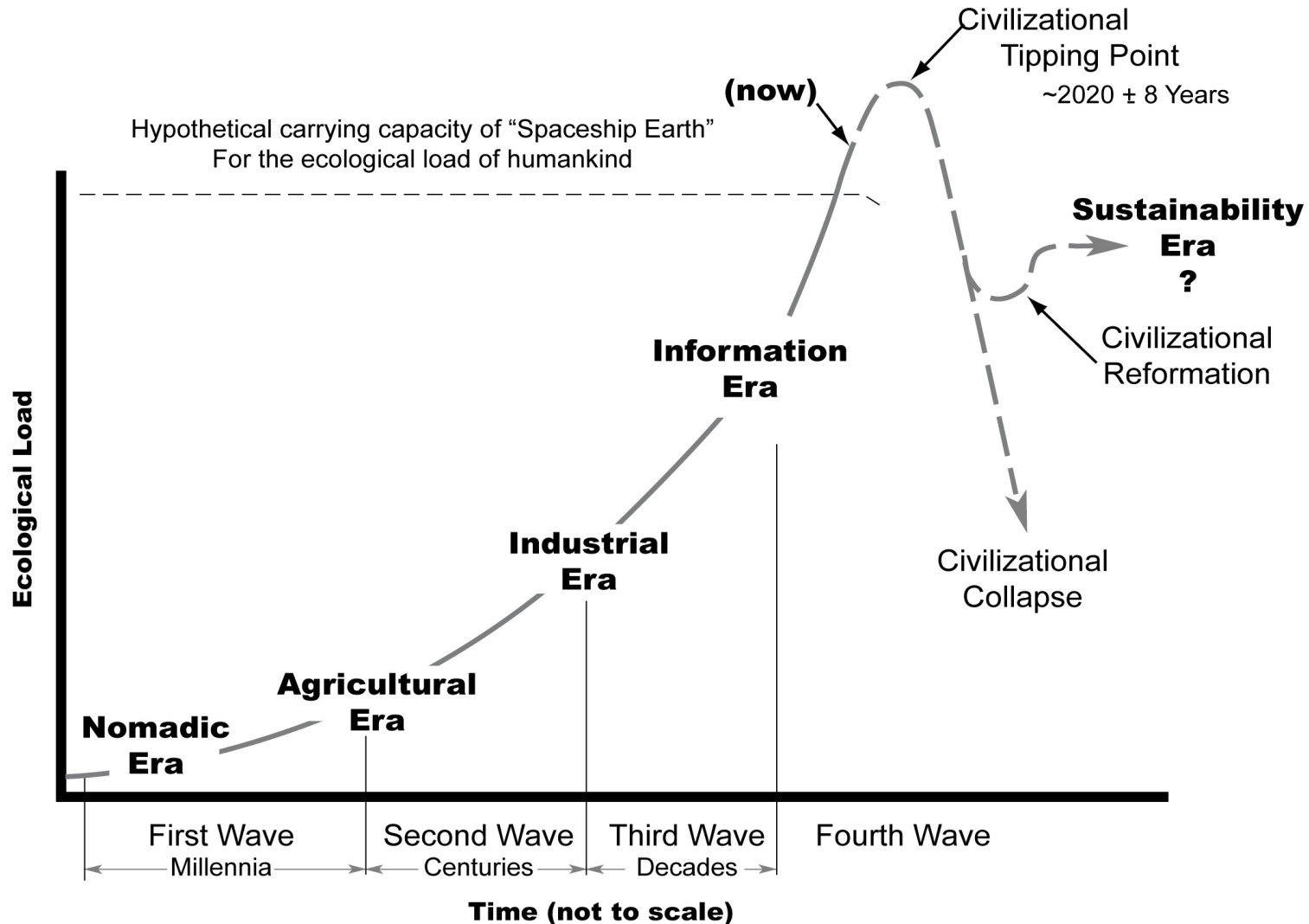
# Anticipating Disruptive Surprises (a.k.a. “Wild Cards”)

- Type I : Low Probability, High Credibility
- Type II: High Probability, Low Credibility
- Type III: High Probability, Disputed Credibility
- Type IV: High Probability, High Credibility

Source: Oliver Markley, “A New Methodology for Anticipating Disruptive Surprises.”  
Submitted to the *Journal of Technology Forecasting & Social Change*, July, 2010

# Two Type II “Tipping Points”

## Toward Disruptive Social Systems Change



# Financial “Bubbles” Currently Threatening Global Financial Meltdown ~ 1-3 Years

Virtuous upward cycle of past few decades replaced by vicious downward spiral resulting from *co-lined* bubbles:

- Real estate bubble
- Stock market bubble
- Discretionary spending bubble
- Dollar bubble
- Government debt bubble

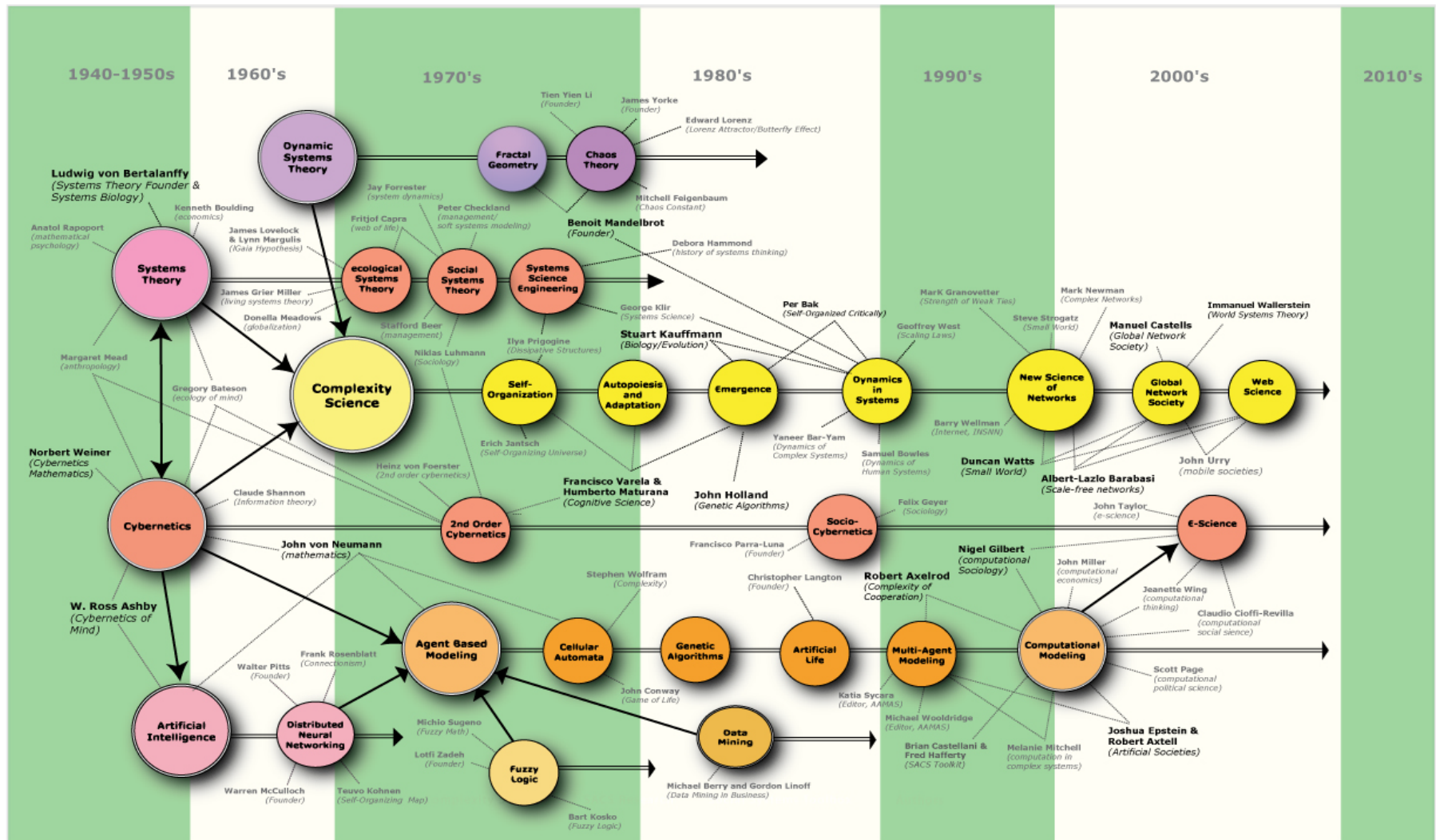
*Why would there be a dollar bubble before a gov't debt bubble?* Multi-bubble economy cannot be easily reflat.

SOURCE: *Aftershock* (2010), Wiedemer, et al,

# Key Sources: Anticipating Near Term, Large Scale, Social System Disruption

- Tipping point toward Civilizational Collapse, from *Plan B 3.0 & 4.0: Mobilizing to Save Civilization* by Lester Brown
- Why the trigger may be financial: *Aftershock*, by David Wiedemer, et al, who predicted the first financial meltdown. (\*)
- Tipping point toward Civilizational Reformation: *Blessed Unrest: How the Largest Movement in the World Came in the World Came into Being and Why No One Saw it Coming*, by Paul Hawken
- Complexity and Collapse: Empires on the Edge of Chaos, *Foreign Affairs*, by Neill Ferguson
- Complexity Science: Implications for Forecasting, *Technology Forecasting & Social Change*, by Harold Linstone
- A New Intelligence Methodology for Anticipating Disruptive Surprises, (unpub), by Oliver Markley

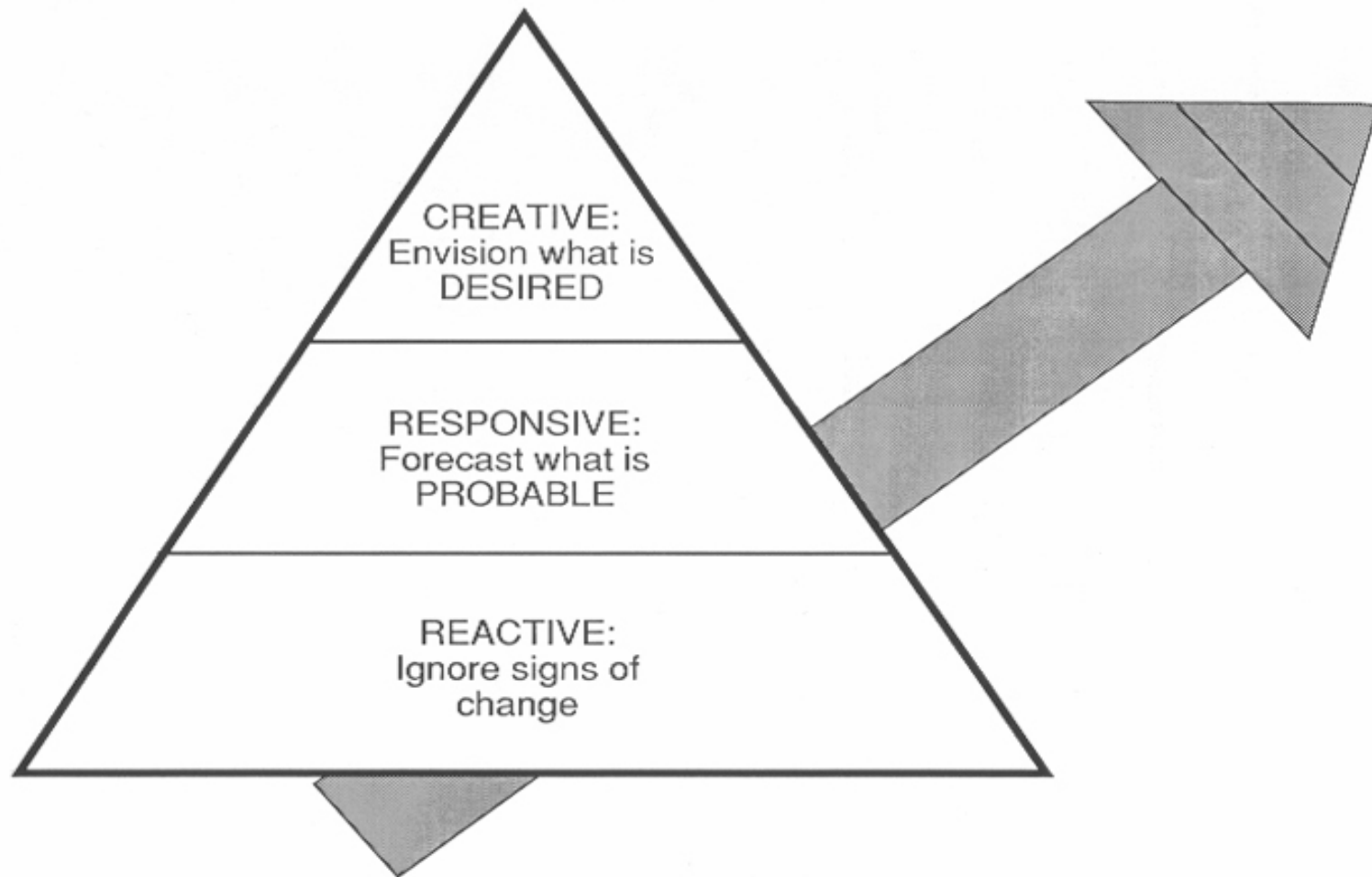
# Complex Adaptive Systems & Complexity Science ~ Forecasting



Source: Science Factory: [http://www.art-sciencefactory.com/complexity-map\\_feb09.html](http://www.art-sciencefactory.com/complexity-map_feb09.html)

# Methodological Underpinnings of General Futures Research

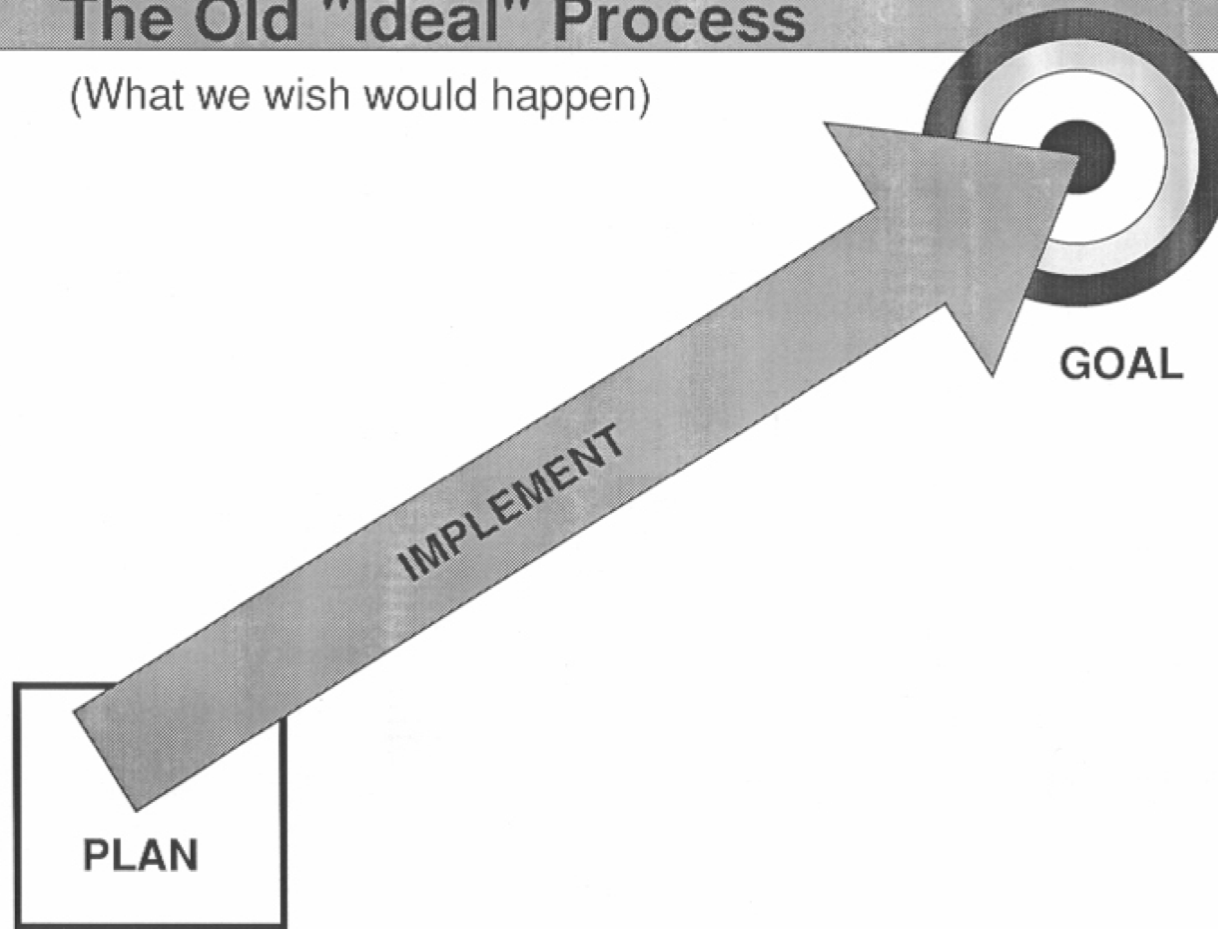
## Three ways to Influence the Future



Source: Lloyd Walker, Precurve LLP

## The Old "Ideal" Process

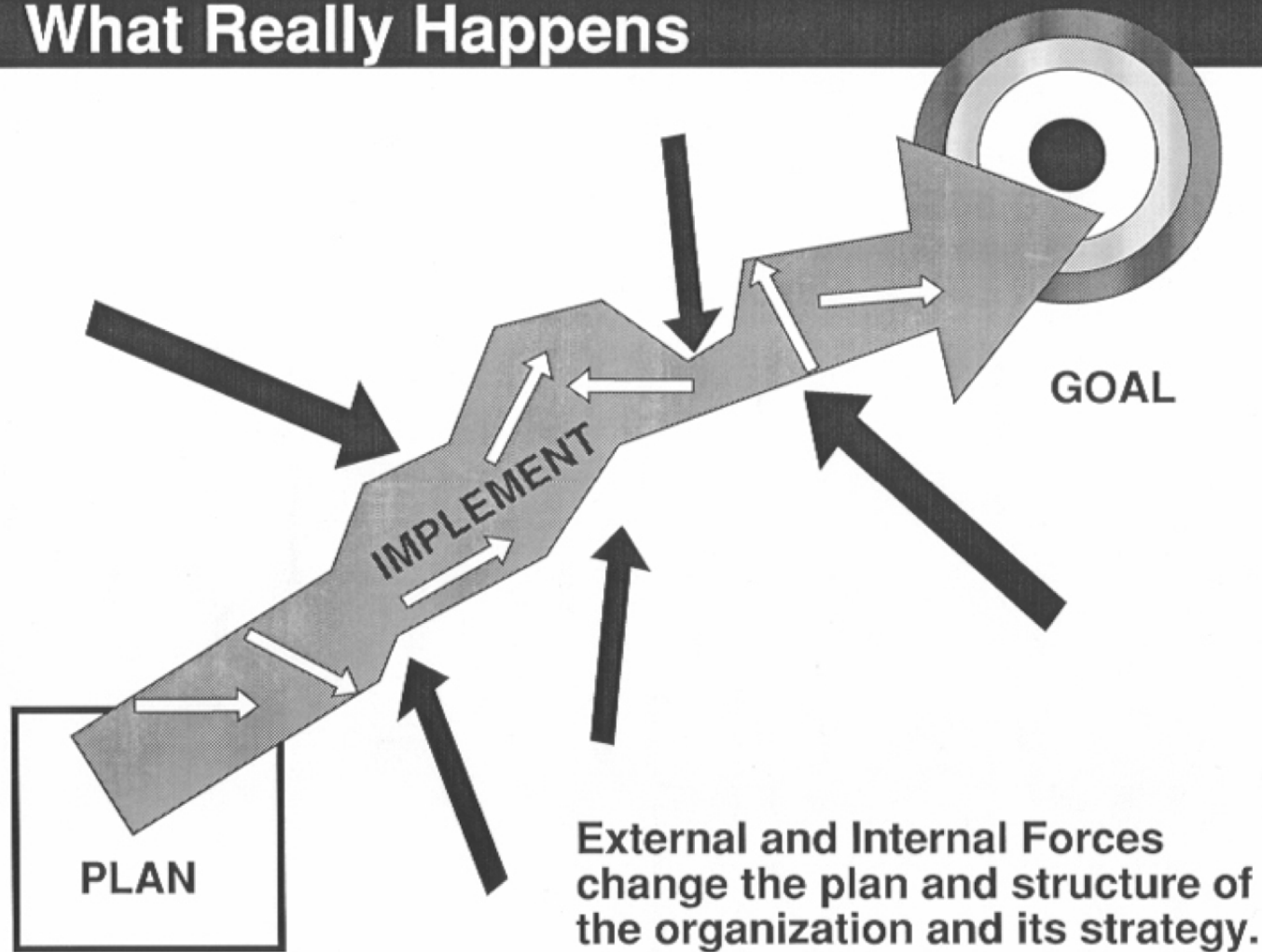
(What we wish would happen)



Source: Lloyd Walker, Precurve LLP



## What Really Happens



Source: Lloyd Walker, Precurve LLP

# Situational Intelligence:

## Matching the Type of Management Information Strategy to the Characteristics of the Situation

|   |                       | Ability to <i>control</i> the issue being considered |            |
|---|-----------------------|--|------------|
|   |                       | <i>High</i>  | <i>Low</i> |
| Planning time horizon, relative to degree of environmental turbulence (that is, <i>forecasting accuracy</i> ) | <i>Near</i><br>(high) | I  | II         |
|   | <i>Far</i><br>(low)   | III  | IV         |

### Situation I *Management Information Systems*

Indicators of the Status Quo

### Situation II *Predictive Forecasting*

Expectations of the “most likely” future

### Situation III *Long-Range Planning*

Longer-term projections of influences, activities, and accomplishments

### Situation IV *Strategic Methods*

Alternative futures forecasts, contingency plans, situational management strategies

Source: Oliver Markley, Explaining and Implementing Futures Research (1989)

# Three Modes of “Strategic Methods” (Quadrant IV)

## **Mode I – *Alternative Futures Research***

Alternative forecasts, scenarios, contingency plans, “normative” (preferred future) forecasting

## **Mode II – *Strategic Foresight***

Add strategic planning, environmental scanning, “issues management”

## **Mode III – *“Disruptor” Anticipation***

Add systems modeling and stability assessment, scanning for and credibility assessment of fringe viewpoints

**Next? – *Anticipation of Instability* in Complex Adaptive Social Systems (CASS) as a recognized futures research methodology?**

# Essential Futures Methodologies & Skill Sets

| SPECIFIC<br>METHODOLOGY                             | WHICH<br>INVOLVES  | AND<br>LEADS TO   |
|---|--|---|
| <b>ISSUES MANAGEMENT</b>                            | Scanning for STEEP developments (i.e., <u>S</u> ocial/ <u>D</u> emographic, <u>T</u> echnological, <u>E</u> conomic, <u>E</u> cological, and <u>P</u> olitical trends, issues, threats, and opportunities) | <ul style="list-style-type: none"> <li>• Identification of “Critical Success Factors” having make or break significance for mission accomplishment</li> <li>• “Positioning,” lobbying, internal and external media communications</li> <li>• Scenario writing, monitoring and/or use of other methods on this page</li> </ul> |
| <b>MODELING,<br/>FORECASTING<br/>and ASSESSMENT</b> | Trend extrapolation, modeling of dynamic systems, and technology/ policy impact forecasting and assessment   | <ul style="list-style-type: none"> <li>• Foresight about trends and impacts of key “Change Drivers”</li> <li>• Visualization of preferred paths and targets for R&amp;D, marketing, etc.</li> </ul>   |
| <b>STRATEGIC<br/>PLANNING</b>                       | Strategic visioning, competitive assessment of strengths and weaknesses, visioning of alternative futures scenarios and contingent agenda  | <ul style="list-style-type: none"> <li>• Long-range corporate or departmental vision, mission, strategies, programs</li> </ul>  |
| <b>ORGANIZATIONAL<br/>CHANGE<br/>FACILITATION</b>   | Project visioning, planning and coordination, competency and team building, organization transformation  | <ul style="list-style-type: none"> <li>• The capacity to successfully implement the above</li> </ul>  |

# **Six Fundamental Guidelines for Strategic Foresight (Applied Futures Research)**

## **1. Framing**

- 1.1 Adjust attitudes
- 1.2 Know the audience
- 1.3 Understand the rationale and the purpose
- 1.4 Set objectives
- 1.5 Select your team
- 1.6 Create a strategic work environment

## **2. Scanning**

- 2.1 Map the system
- 2.2 Study history
- 2.3 Scan the environment
- 2.4 Involve both colleagues and outsiders

## **3. Forecasting**

- 3.1 Identify drivers and uncertainties
- 3.2 Choose forecasting tool(s)
- 3.3 Diverge—generate ideas
- 3.4 Converge—prioritize ideas
- 3.5 Form alternative futures

## **4. Visioning**

- 4.1 Identify implications
- 4.2 Challenge assumptions
- 4.3 Think visionary

## **5. Planning**

- 5.1 Think strategically
- 5.2 Develop strategic options

## **6. Acting**

- 6.1 Communicate results
- 6.2 Create an action agenda
- 6.3 Create an intelligence system
- 6.4 Institutionalize strategic thinking

**Source:** *Thinking about the Future:  
Guidelines for Strategic Foresight,*  
Andy Hines & Peter Bishop (Eds), 2006

# Review of Relevant Concepts

(as time permits)

- Plausible & Probable vs. Preferable Futures
- Predictive vs. Alternative Futures Forecasting & Scenarios
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# A Synthesis Methodology for Anticipating Disruptive Surprises in Complex Adaptive Social Systems (CASS)

- Rational analysis: “Snowball” Survey
- Intuitive visioning: “Imaginal Time Travel”  
(Remote Viewing)

# Snowball Survey

1. Start with a coherent question [about “X”], and a reason for wanting to know that is sufficiently credible that it will motivate potential respondents to share unpublished, and often sensitive information
  2. Identify a small sample of particularly knowledgeable people
  3. Ask of each:
    - a) What do you know about “X”?
    - b) Who else should I ask about “X”— in particular, really bright people at the fringes of or beyond the currently dominant paradigm?
- Reiterate, refocusing inquiry as needed, based on what is learned.



# Imaginal Time Travel

1. Choose focus of exploration (“X”), together with relevant contexts(e.g., potential CASS disruptors; or strategic decisions to assess) to frame the exploration
2. Relax and Center entire being into a “non-local” level of consciousness
3. Assume (“take on”) specific context (e.g., a given strategy or decision) re: “X” to be explored
4. Using external guidance for navigation, imaginably explore the future of “X” assuming that specific context
5. Redo Steps 4 and 5 with each context of interest
6. Review all that was experienced, and draw conclusions for decision and/or action.

**Source:** Oliver Markley, Mental Time Travel: A practical business and personal research tool for looking ahead

# Imaginal Visioning

| Two Contrasting Modes of Action                     |                                      |
|---|--------------------------------------|
| Clarifying the Meaning of <i>Imaginal Visioning</i> |                                      |
| Active Volition/Willful                             | Passive Volition/Willing (“Letting”) |
| Expressive  | Receptive                            |
| Yang  | Yin                                  |
| Imagination   | Intuition                            |
| Visualizing   | Visioning                            |
| Imaginary   | <b><i>Imaginal</i></b>               |

Source: Oliver Markley, *Guidebook for the Imaginal Manifestation (IM) Process*

# Billiard Ball ~ Cornucopia Causality



Source: Oliver Markley, *Guidebook for the Imaginal Manifestation (IM) Process*

# The “Akashic Field” as source gateway for “Cornucopia Causality”

- *Science and the Akashic Field: An Integral Theory of Everything*, by Ervin Laszlo (2004)
- *The Akashic Experience: Science and the Cosmic Memory Field*, by Ervin Laszlo, Ed, (2009)

# An Illustrative Disruptive Surprise for SCTPLS

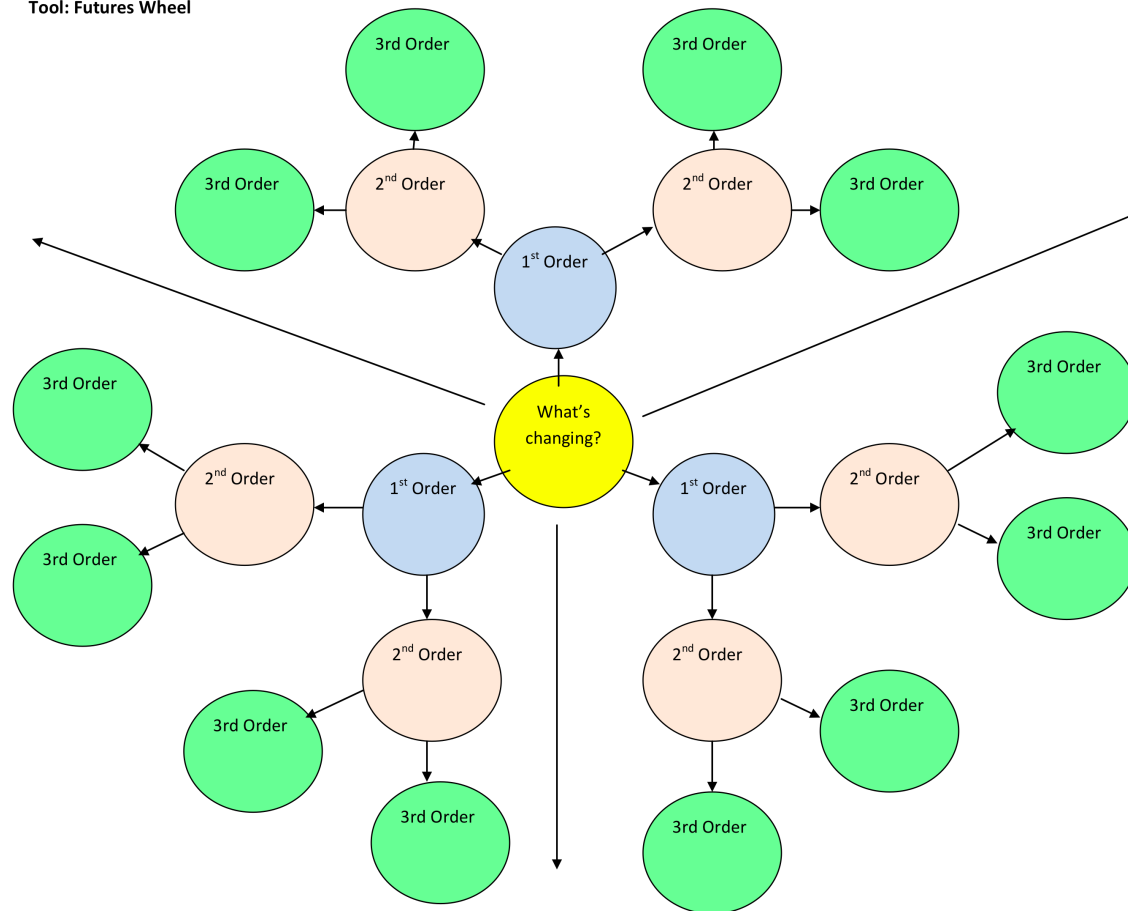
## **“Hallucinations in Hospital Pose Risk to Elderly”**

(New York Times, June 20, 2010, by Pam Belluck)

A largely unreported pandemic of delusional breakdowns among elderly is occurring in hospital situations involving conditions suggestive of non-linear complex adaptive system (CAS) collapse, aggravated by severe loss of personal control and understanding.

# “Futures Wheel” for Impact Assessment

Tool: Futures Wheel



# Options for an Experiential Exercise

- Explore implications for SCTPLS of a disruptive surprise such as the “delusion pandemic” among elderly in hospitals
- Explore *Imaginal Time Travel* for visioning of possible disruptions complex, adaptive social systems (CASS)
- Just talk...

# Conclusions

- Futures Research as a general discipline may be of interest to scholars and practitioners of chaos and complexity theory in psychology and the life sciences.
- But it may have *exceptional* promise as a way to identify potential disruptive changes in complex, adaptive social systems—personal to global.
- What do you think?